

Your consultation with an NHS Community Pharmacist



Our practice is working closely with local pharmacists to support you with certain minor health conditions.

It may be more appropriate to have your NHS consultation with a pharmacist instead of the GP practice. You can choose a pharmacy convenient to you and we will arrange this for you.

Pharmacists are experts in medicines who can support with a range of health concerns. They will let us know what happened at your consultation, and if you need any follow-up appointments.

What happens next?

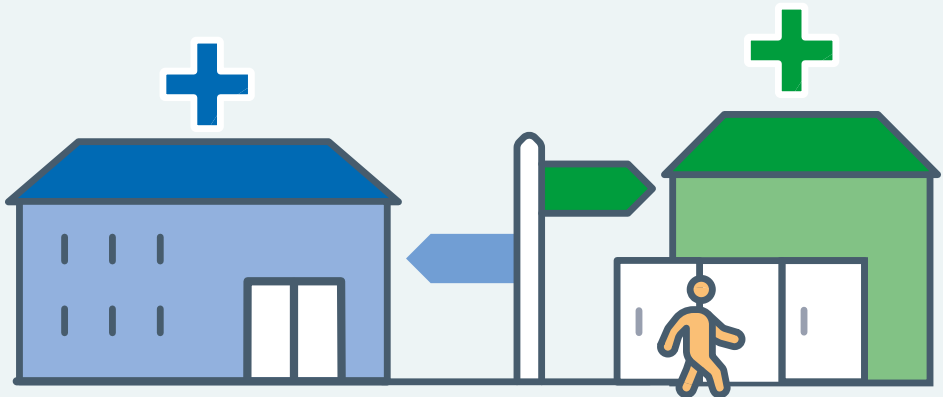
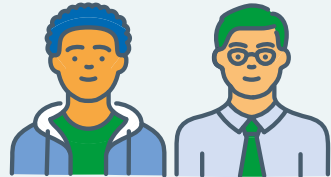
We will send your contact details and the information about your condition to the pharmacy you have chosen.



The pharmacist will contact you to arrange your consultation which will either be by phone or video call, or you can go into the pharmacy. The consultation will be confidential – anything you discuss will be kept private.



If you go into the pharmacy, let the counter staff know you have been sent by your practice and that you have arrived for a consultation with the pharmacist. All pharmacies have a confidential consultation room.



How will the pharmacist help?

Pharmacists are highly skilled healthcare professionals who can give health advice on a range of minor conditions and have trained in medicines for at least five years.

The pharmacist will review your symptoms. If they think you need to see another healthcare professional (like a GP or optician), they will help to arrange this.



The pharmacist can give medical advice and help you know how to manage your condition. If they think you need treatment for your symptoms, they may suggest a medicine that you can buy over the counter (without a prescription).

The pharmacist will record what happened at your consultation, including any medication you were given. They will share this with us to make sure your medical record is updated.



Which pharmacy can I have a consultation with?

You can choose to have your consultation with any available pharmacy providing the service.



How will we use your information?

We will only use your personal information when we need it to manage your care safely.



Where can I find out more?

You can find further information on the following websites:

[How your pharmacy can help \(www.nhs.uk\)](http://www.nhs.uk)

[Find a pharmacy](#)

